



**MAROONS**  
**SHOP.COM**

# THANK YOU

WE HOPE YOU ENJOY YOUR NEW  
QUEENSLAND MAROONS GEAR

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Questions?



[maroonsshop@qrl.com.au](mailto:maroonsshop@qrl.com.au)



07 3367 6286



## ITEM NOT QUITE RIGHT?

We want to make sure that you're happy with your item/s, so we will gladly exchange or refund your item/s. Please follow the steps below and include this form with your return so that you don't incur any processing delays.

### STEP ONE

Make sure your return meets our requirements:



Returning within **30 days** along with proof of purchase



Item is **unused** and **unworn**



**Tags attached** and **packaging intact**



Your item is **not personalised**



Your item was purchased at **full or member price**

### STEP TWO

Let us know about your return, and what you'd like us to do by filling out this card.

### STEP THREE

Send your return to:

Maroons Shop Online Returns  
9 - 15 Vision Street  
Dandenong South VIC 3175

We recommend that you send your returns via a shipping provider that offers online tracking, as we do not take responsibility for returns that are lost in transit.

### STEP FOUR

After we have received your item/s, please allow up to 7 business days for your refund to be processed. Once the return has been approved, the time taken to receive your refund can vary depending on the payment provider.

### NAME

### ORDER NUMBER

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### WHAT DO YOU WANT TO DO?

- Refund
- Exchange

Please detail here the new item you wish to receive in exchange for your current item/s.

### REASON

- Too small  Incorrect item
- Item not as described  Too big
- Change of mind  Faulty goods
- Other

### QUESTIONS?

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