



**MAROONS
SHOP.COM**

THANK YOU

**WE HOPE YOU ENJOY YOUR
NEW PURCHASE**

RETURNS FORM

ITEM NOT QUITE RIGHT?

No worries! To obtain a refund simply follow the steps below to ensure we can process this quickly for you.

Please note we are unable to exchange items for a different size or style. If you wish to swap the size or style for an online order, you will need to organise a return and then place a new order for the item(s) you require.

STEP ONE

Make sure your return meets our requirements:



Returning within **30 days** along with proof of purchase



Item is **unused** and **unworn**



Tags attached and **packaging intact**



Your item is **not personalised**



Your item was purchased at **full, member or club price**

STEP TWO

Let us know about your return, and what you'd like us to do by filling out this card.

STEP THREE

Send your return to:

Maroons Shop Online Returns
9 - 15 Vision Street
Dandenong South VIC 3175

We recommend that you send your returns via a shipping provider that offers online tracking, as we do not take responsibility for returns that are lost in transit.

STEP FOUR

After we have received your item/s, please allow up to 7 business days for your refund to be processed. Once the return has been approved, the time taken to receive your refund can vary depending on the payment provider.

NAME

ORDER NUMBER

RETURN DETAILS

Item name/description:

Size:

QTY:

Reason Code

- 1** - Too small **3** - Change of mind
2 - Too big **4** - Other

QUESTIONS?

 customercare@maroonsshop.com